

## Block 1: Introduction

### Introduction: *Dispensing Drugs* Policy Consultation

The College of Physicians and Surgeons (CPSO) is currently reviewing its [Dispensing Drugs](#) policy and is inviting feedback at this preliminary stage to help inform our review.

The following survey will ask you a few questions relating to the policy. It will take approximately **10–15 minutes** to complete. You will be able to pause during the survey and restart at a later time if you wish.

If you would like to review the survey in advance, you can download a copy [here](#).

All survey responses will be reviewed, and a summary of the results will be posted online following the close of the consultation. The identity of all individual respondents will be kept strictly confidential.

Do you live in:

- Ontario
- Rest of Canada
- Outside of Canada
- Prefer not to say

Are you a:

- Physician (including retired)
- Medical student

*For review only. Survey responses must be completed and submitted online.*

- Member of the public
- Other health care professional (including retired)
- Organization
- Prefer not to say

Please tell us which organization you are responding on behalf of:

### **Block 1: Physician Respondents**

What kind of physician are you?

- Family physician
- Specialist

If applicable, please specify your area of focus in your family practice or your area of specialty:

Which of these describes the general area(s) where you practice?

Please select all that apply:

- Urban
- Suburban
- Rural

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Remote

## Block 2: Demographics

As part of CPSO's commitment to equity, diversity, and inclusion (EDI), we are collecting demographic information about those engaging with our policy development process.

This is aligned with Ontario's [Data Standards for the Identification and Monitoring of Systemic Racism](#) which aim to establish consistent, effective practices for data collection to support evidence-based decision-making to help eliminate systemic racism and promote racial equity.

The demographic questions that follow are voluntary, anonymous, and will be kept strictly confidential. We encourage you to answer these demographic questions, however this is optional.

Would you like to complete these demographic questions?

Yes

No

Gender refers to the gender that a person internally feels. A person's current gender may or may not differ from the sex a person was assigned at birth and may differ from what is indicated on their current legal documents. A person's gender may change over time.

What is your gender? Please select all that apply:

Man

Woman

Non-binary:

Transgender

I prefer not to answer

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Indigenous Peoples are those who identify as members of First Nations, Inuit, or Métis communities in Canada.

Based on this description, do you self-identify as an Indigenous person? Please select all that apply:

- Yes, First Nations
- Yes, Métis
- Yes, Inuit
- No
- I prefer not to say

Ethnic origin refers to a person's ethnic or cultural origins. Ethnic groups have a common identity, heritage, ancestry, or historical past, often with identifiable cultural, linguistic, and/or religious characteristics.

Examples include: Canadian, Chinese, East Indian, English, Italian, Filipino, Scottish, Irish, Anishinaabe, Ojibway, Mi'kmaq, Cree, Haudenosaunee, Métis, Inuit, Portuguese, German, Polish, Dutch, French, Jamaican, Pakistani, Iranian, Sri Lankan, Korean, Ukrainian, Lebanese, Guyanese, Somali, Colombian, Jewish, etc.

What is your ethnic or cultural origin(s)?

- Open-ended response:
- I prefer not to say

In our society, people are often described by their race or racial background. For example, some people are considered "White," "Black," or "East/Southeast Asian," etc. These categories reflect how people generally understand and use race as a social descriptor in Ontario.

Which of the following represents your race(s)? Please select all that apply:

- Black (African, African-Canadian, Afro-Caribbean)

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- East or Southeast Asian (Cambodian, Chinese, Filipino, Indonesian, Japanese, Korean, Taiwanese, Thai, Vietnamese, etc.)
- Latino (Latin-American or Hispanic descent)
- Middle Eastern (Arab, Persian, or West Asian descent, e.g., Afghan, Egyptian, Iranian, Kurdish, Lebanese, Turkish, etc.)
- South Asian (Bangladeshi, East Indian, Indo-Caribbean, Pakistani, Sri Lankan, etc.)
- White (European descent)
- Not listed:
- I prefer not to say

LGBTQ2S+ is an abbreviation which represents a broad array of identities including, but not limited to, lesbian, gay, bisexual, transgender, queer, and two-spirit.

Do you consider yourself to be LGBTQ2S+?

- Yes
- No
- I prefer not to answer

The term disability covers a broad range and degree of conditions, some of which are visible and some invisible. A disability may have been present at birth, caused by an accident or developed over time. Disabilities may also be permanent, temporary or episodic.

Do you identify as person with a disability?

- Yes
- No
- I prefer not to answer

#### **Block 4: Physicians**

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We are interested in hearing about your experiences (if any) with dispensing medications.

Do you dispense medications in your practice?

- Yes
- No
- Prefer not to say

*Optional:* Please feel free to elaborate on your answer above. For example, if you answered 'yes,' in what context or what medications do you dispense? If you answered 'no,' why not?

*Optional:* Have you experienced any challenges when dispensing? If so, what are they?

*Optional:* Where do you look to for guidance when you have questions related to dispensing drugs to physicians? (e.g. CPSO, OCP, CMPA, OMA, colleagues, etc.)

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*Optional:* When it comes to dispensing drugs, what issues do you look for guidance on?

### **Block 5: All Respondents**

The [current policy](#) states that physicians who dispense drugs must meet the same standards of dispensing that a pharmacist must meet.

Please indicate the extent to which you agree or disagree with the above expectation:

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

*Optional:* Please feel free to elaborate on your answer above:

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While the policy does not detail all of the standards of dispensing for pharmacists, it outlines some of the key standards that physicians must meet when dispensing drugs to patients (e.g. related to procurement, storage, packaging, labelling, and disposal).

Please indicate the extent to which you agree or disagree that this policy approach:

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
Is helpful for physicians dispensing drugs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provides sufficient guidance for physicians dispensing drugs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*Optional:* Please feel free to elaborate on your answers above:

Please indicate the extent to which you agree or disagree that the policy should include expectations around the following issues related to dispensing drugs:

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	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
Charging fees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conflicts of interest	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Methods of procurement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Secure storage of drugs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Identification of drug loss	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Record keeping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Packaging and labelling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Patient education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disposal of drugs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*Optional:* Please feel free to elaborate on your answers above. Do you think there are issues that should not be included? Are there issues not listed that should be included?

## Block 6: Current Policy

### Current Policy

We're interested to hear your thoughts about the current policy and whether it is clear and comprehensive.

The answers and comments you provide will help us determine where changes or improvements may be necessary. If you have not read the current policy, you will be skipped to the next section; however, the answers you have provided to all previous

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questions will still be submitted.

If you would like, you may take a moment to read the current policy by clicking [here](#).

Have you read the current [Dispensing Drugs](#) policy?

Yes

No

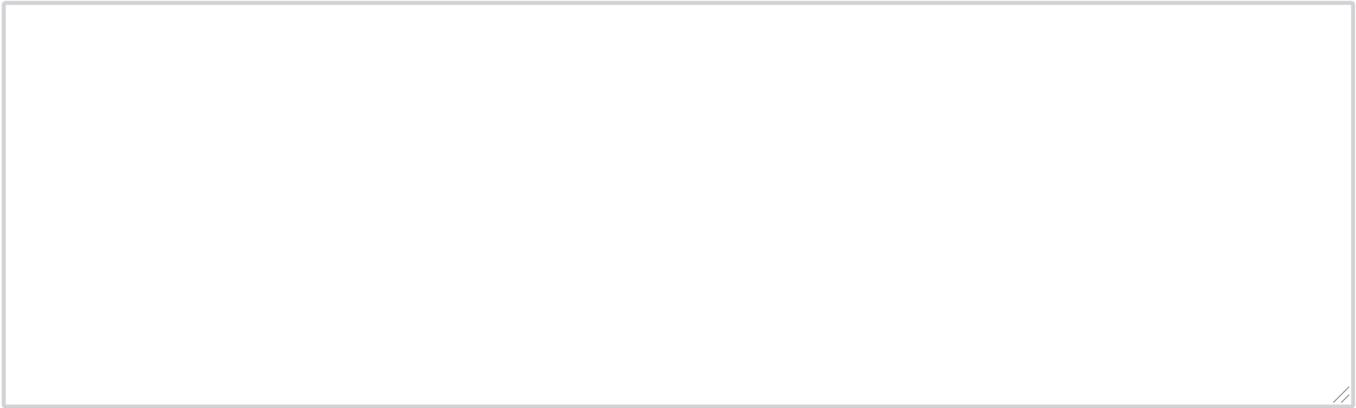
Please indicate the extent to which you agree or disagree with each of the following statements regarding the current policy:

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree
The policy is clearly written.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The policy is easy to understand.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The policy is comprehensive and addresses all of the relevant or important issues related to physicians dispensing drugs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The policy sets reasonable expectations for physicians.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*Optional:* Please feel free to elaborate on your answers above. For example, how can we improve the policy's clarity? How can we make the policy more comprehensive? What expectations, if any, did you find unreasonable?

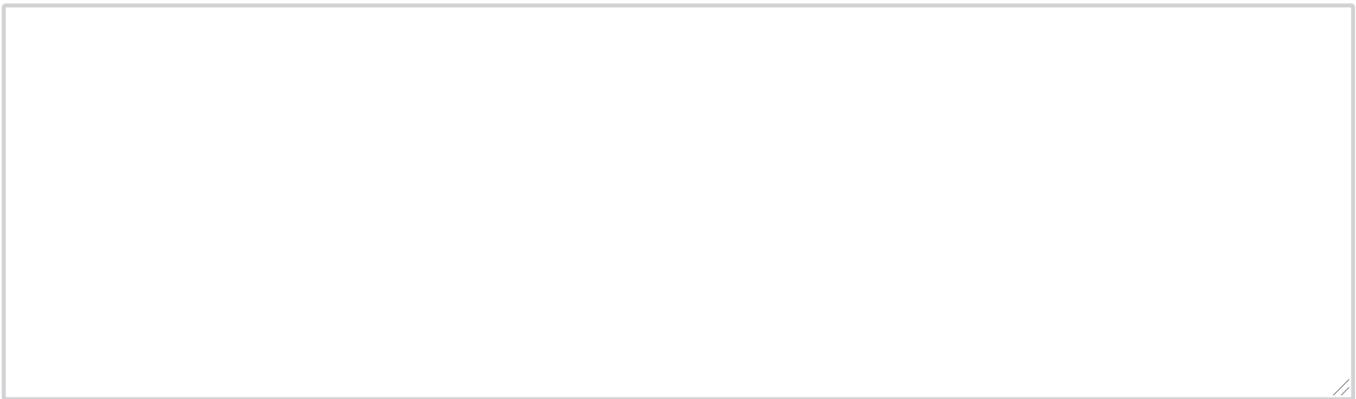
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*Optional:* Does the draft policy contain content or expectations that you feel are unnecessary and should be removed?



**Block 7: End**

*Optional:* If you have any additional comments that you have not yet provided, please provide them below, by [email](#), or through our [online discussion forum](#).



**Thank You!**

Those are all the questions we have for you today.

Once a revised policy has been developed, stakeholders will be invited to review the new draft policy and provide further feedback before the policy is considered for final approval by CPSO Council.

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Please see our [consultation webpage](#) for more information on CPSO's policy review and consultation process.

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